

# Home Support

Quality home support and care to enable older people to maintain their independence

Cost: £17 per hour

Available in: Darlington, Richmondshire,

## At a glance:

- Open to anyone requiring assistance in their own home
- All services are Care Quality Commission Regulated
- Services range from home bathing\* to meal preparation and shopping
- Our aim is to help you remain independent in your own home for as long as possible.

## About the Home Support Service

**Our bespoke care services are designed with you, to give you personal options and peace of mind: 'your choice, your way'.**

We believe putting people first delivers the best quality care. This is why you or your loved ones are at the heart of everything that we do and will form a tailored bundle of support to meet all your care needs.

Our staff are recruited for their enthusiasm and dedication to care and specialist support of older people. They are continuously trained and are keen to develop their skills.

We aim to:

- Provide a comprehensive care package to enable peace of mind
- Make each person's welfare and development our priority
- Provide a safe and supportive service that encourages a community atmosphere where families and carers feel welcome and supported.
- Nurture each person's sense of self-worth and dignity.
- Provide a rich variety of activities with opportunities to retain and learn skills.
- Encourage independence and confidence so enable people to live well and independently for longer.

## Quality Care at Home Services

Care at Home is available to anyone who requires assistance in their own home. Our services are tailor-made to meet our customer's needs and are regulated by the Care Quality Commission (CQC).

Our service is delivered by highly trained and caring members of our Care Team - all have been thoroughly checked and cleared through Disclosure and Barring Service system before being employed by us. Services include:

- Assistance with bathing and showering\*
- Help getting out of bed, and getting dressed
- Meal preparation
- Escort service for appointments
- Shopping or escorted shopping
- Light housework / household tasks
- Laundry / ironing

\*Currently available in Darlington only.

## How much does the Service Cost?

Our Care at Home services are priced at £17 per hour. If home bathing is required, our home-bather will bring their own equipment at no extra cost. All staff are trained and experienced in home bathing.

Assistance to pay for extra care could be attained through Attendance Allowance. Current rates are £55.65 (lower rate) or £83.10 (higher rate) a week to help with personal care. It's paid at 2 different rates and how much is awarded depends on the level of care that is needed.

We have a fantastic, free [Information and Advice service](#) that can help support you through the process of applying for this.

## How can I find out more?

To discuss our Care at Home services further, as well as any other opportunities that may be suitable for you or your loved one, please use the form below.

We'll arrange a home assessment visit to produce a comprehensive care plan to help you stay happy, comfortable and cared for in your home.

[Book a Home Visit](#)

## Home Support Location & Contacts

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## **\$page->title Contact Details:**

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"; echo "$team->team_role
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";
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## **This service operates from:**

### **Bradbury House**

Age UK Darlington,  
Bradbury House,  
Beaumont Street West,  
Darlington  
DL1 5SX

01325 362832

Monday to Friday: 8:30AM - 4PM

Saturdays: 10AM - 2PM

Sundays: 12PM - 2.30PM