Computing & Internet

Volunteer-led sessions to help older people get online and stay safe

Cost: £3.00 per session

Available in:Darlington,

At a glance:

- Offering a range of volunteer-led sessions to empower older people to embrace technology
- Includes specialist short-courses including Cybercrime Awareness Sessions to keep older people safe online
- Provides assistance with setting up new phones, laptops and tablets by our volunteer IT guru's
- Helps with sourcing accessibility products such as screen-readers and configuring accessibility software

About the Computing & Internet Service

With more and more local services becoming online-only, using technology is essential for all of us. We've offered volunteer-led ICT sessions for over 10 years, and in that time we've empowered thousands of older people to embrace technology to improve their lives and independence.

Technology and digital inclusion for Age UK North Yorkshire & Darlington is about ensuring older people are able to make best use of today's modern technology to increase their quality of life and experience the socially inclusive benefits that it offers.

From helping people to use skype and social media to keep in contact with family members, through to staying safe when shopping and banking online, we deliver a number of digital inclusion programmes that enable people to use technology and the internet effectively.

We support people to benefit from internet access and technologies at all stages of engagement, through taster sessions, on-going courses and outreach programmes.

ICT Drop-in Sessions

We offer a range of sessions to get older people started with technology. Because of the way services are progressing, learning computer skills helps them to keep up-to-date with new technology.

Our expert IT tutor and team of dedicated volunteers run regular courses and taster sessions on a variety of digital subjects. They're always on hand to guide you through getting started with

technology and gaining new skills and confidence.

Whether it's turning on a computer for the first time, using e-mail or communicating on Facebook, Twitter or Skype; we're here to help.

ICT Drop-in Sessions

Cyber-crime & Fraud Prevention

Working with Durham Constabulary and Durham Police & Crime Commissioner Ron Hogg, volunteers have been trained to provide useful information and tips to help reduce their chances of becoming a cybercrime or fraud victim.

Through the support of our IT volunteers to deliver these sessions, we're able to minimise the risk of older people becoming fraud victims. We also work with the necessary authorities to support older people within our communities who have potentially become a victim of fraud.

Computing & Internet Location & Contacts

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$page->title Contact Details:

"; /* $small = $team->team_image->size(250, 250); echo ""; */ echo "

{$team->team_name}
"; echo "$team->team_role

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This service operates from:

Bradbury House

Age UK Darlington,
Bradbury House,
Beaumont Street West,
Darlington
DL1 5SX

01325 362832

Monday to Friday: 8:30AM - 4PM
Saturdays: 10AM - 2PM
Sundays: 12PM - 2.30PM